



**Westlake
Chemical**

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Dear Valued Customer:

Thank you for the recent inquiry regarding the Westlake Chemical Corporation's Hurricane Preparedness Plan.

As a part of our Crisis Management Policy, Westlake has developed and implemented a Hurricane Preparedness Plan. The Plan provides a proactive approach to ensure the health and safety of our employees, maintain system continuity and communications with our customers and suppliers.

Our first priority in a crisis situation is to ensure the health and safety of our employees. We accomplish this through the temporary closure of impacted areas, and possible relocation to areas outside of the immediate threat. Westlake maintains redundant systems and equips our Sales, Customer Service, and Logistics teams with equipment and the ability to conduct business from remote locations.

Secondly, we take measures designed to provide continuous, safe flow of product and service to our customers. We have found in recent years that collaboration is the key element to enhancing customer supply chains when there is a threat in the Gulf area. During these periods we ask that you work closely with your Customer Service and Sales Representatives to arrange such actions.

Precautionary measures that can be implemented upon entering in to the hurricane season include inventory builds, movement of railcars to safer storage areas, and redundancy of supply for Lake Charles, LA produced resins at our Longview, TX facility (over 200 miles north and west of Lake Charles, LA). While we understand that these measures cannot completely eliminate the impact, they can certainly mitigate them.

We do not typically share the full details of our Crisis Management Plan, but I do hope this has given you confidence that Westlake has systems in place to address the issues you raised. We cannot possibly anticipate all future challenges; however, having a solid, flexible emergency plan sharply raises our chance of success. Should you have further questions, please feel free to contact me or your Account Manager.

Brandan Huff

Director, Transportation and Logistics
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